

Bannatyne Spa Hotel Hastings

Wedding Testimonials

Why not find out more about the wedding experience here at our hotel from some happily married Bannatyne couples....

"On Friday night I had the pleasure of staying at Bannatynes in room 20 to keep my friend company the night before her wedding. I was not expecting much except to provide moral support and get an early night. The room was well prepared and the Elemis products are a really good idea that give a sense of luxury to the atmosphere.

We decided to go to dinner after checking on things in the wedding suite via your excellent bar where we were treated in a friendly and professional manner by your barman and given an ice bucket with plenty of ice (these are touches that do not happen elsewhere in Hastings without prompting and a great deal of waiting around).

All the staff without exception were outstanding, friendly and helpful without being over familiar, they seemed aware that we were there for a wedding and were enthusiastic and interesting without imposing. They made it special.

The chef should be congratulated for the best steak I have ever had in this area - he or she is a credit to you. The starter was just perfect, every mouthful was delicious mint, pea, quail egg at room temperature so you could taste it - not chilled as I have had with eggs in other places which make you feel it has sat in the fridge all day!

We had an excellent cheese board in the room, again served with a smile, most appreciated that a female delivered to the room as we were relaxing and preparing for the big day and she was able to come into the room without making us have to hide or feel uncomfortable.

As I mentioned, we visited the wedding suite to check up on the progress and the tables were reversed from the plan - this was fixed with no fuss and the wedding coordinator came to the room in the morning and spoke directly to the bride with confidence and reassurance, reporting that the plans were all exactly as drawn up by the bride.

The wedding food was the best I think I've ever had , the starter was generous, the pork was cooked to perfection, the mash was superb and the dessert was light and tasted homemade.

I worked in hospitality in the Burj AL Arab, Dubai and in 5* all suite hotel in St Lucia and I know full well that for all the staff to be so on the ball means that they have a fantastic leader. The culture of service in your hotel is faultless and their patience with all the commotion of a wedding is commendable. The desk staff were tirelessly friendly and helpful to all our many requests, all the details that made the day run smoothly (even when the groom split his trousers and we needed the THIRD key of the day to stitch him back up!) So, this is my long winded thank you to you and all your staff I hope you can thank them all.

Best wishes"

Saturday 21st October 2017

"I want to say thank you for making our wedding day absolutely perfect and run so smoothly. The staff on the day were great and really friendly.

Also, thank you for everything you've done from the organising, to the panic from the day before and for making so much time for us when we visited.

Many thanks again."

Laura Buck (Catchpole) - Friday 1st September 2017

"Thank you was such a beautiful day we couldn't of asked for anything more"

Kerry and Simon, Wednesday 14th September 2016

"I want to do it all again - was such a glorious day - I really enjoyed it. I feel very privileged to have had your expertise and the team experience offered from you all, great work"

Sue and Phil, Friday 19th August 2016

"Wanted to send a message, just to say a massive thank you to all your staff for making our wedding day so special. All of your staff went above and beyond to make sure our day ran smoothly. Couldn't recommend you all enough, Thank you again."

Michaela and Kyle - Monday 8th August 2016

"Me and my Wife would like to thank you for all your hard work towards making our wedding day as perfect as we wanted it to be on Friday. For all your help planning our wedding day, to all your help on the day. The

managers that guided us through the day were amazing and made it so relaxing for the both of us. We are so glad we decided to pick your venue."

Jared and Cansu, Friday 9th September 2016

"Kelly and I got married Saturday 20th August 2016 and firstly I would like to say a huge Thank you from us both for all your hard work and professionalism in the lead up to and during our special day!"

Kelly and Ryan, Saturday 20th August 2016:

"We got married on 12th August this year. We are so thankful to Jo, Monica & Jay (wedding team) for all their help through the year of planning. Nothing was ever too much!! Jo & Steph who was with us on our day was absolutely incredible! I will never be able to thank them enough for all that they did. They made our day so special and we felt like royalty! All our dreams came true. Every single guest was breathless with the beautiful grounds the amazing staff & food. Our venue definitely gave everybody the WOW factor. Every single member of staff were extremely polite, welcoming and every member of staff went out of their way for myself & the groom and the guests. I would like to say a massive thank you to James also who the night before saved the day and called a florist they know to arrange flowers for the mothers of bride & groom for our day. James went out of his way, made calls, made arrangements for the following day so we had no worries! We stayed 2 nights the night before and the night of and the room was beautiful. Very spacious for the bride and bridesmaids. We would just like to say again thank you to all of you who made our day so memorable!! Everybody is still talking about it now!!! Our Day Was Every Bride & Groom's Dream Because Of You All! Thank You."

Lauren and Mike, Friday 12th August 2016

"Thank you for all your support and help. The whole day and night was fantastic. Love from the proud parents of the bride Shaun and Maria Lawrence. xx"

Amy and Tom - Friday 22nd July 2016

"The hotel organised the wedding of our daughter Sophie on Saturday the 5th July 2014 and what a great weekend it was, the hotel itself is lovely and with great staff it works well . Nothing is too much trouble and they dealt with all our requests efficiently ,with over 100 people this is not always easy. I know the hotel is busy with wedding all the time but you can see why when they do it so well."

Happy Couple, July 2014

"The food was absolutely superb both taste and presentation. The grounds were incredible and I will happily be recommending this venue to as many people as I can. I am so happy with Monica, Marco and David for making a fairytale wedding for me and my new wife."

Happy Couple, July 2014

"Our daughter got married to her partner on July 18th 2014. The day was amazing! The grounds stunning. All of the staff were brilliant and very professional. The meals were amazing! So compliments to the chef. And the rooms were gorgeous, and had everything we needed."

Happy Couple, July 2014

"From the moment I stepped foot onto the driveway of the Montgomerie Suite, I knew we had to hold our wedding reception there! The setting is stunning, private and exactly what we were looking for. The new Montgomerie Suite is simply breath-taking, with high ceilings, state of the art lighting and sound system and it's very, very glamorous! This was definitely THE venue for us."

Hayley & Steve, 3rd May 2014

"This location was perfect for our wedding. Not only was the service we received from Jo and Monica second to none, from the outset, but the hotel and gardens are beautiful.

We had no hesitation whatsoever that this was the perfect venue for us, when we were looking around.

Room Tip: The big mirror in the hall at the top of the stairs is amazing for photos"

Andrea & Nick, 28th February 2014

"My wife and I got married here in early October 2013 and we couldn't have been happier with the whole day! We had stayed here before and the wedding venue is stunning so it was an easy choice to have our wedding here. The venue looked amazing (the hotel have a good network of suppliers and we chose a few of our own), the food was delicious and the backdrop for photos were stunning."

Happy Couple, October 2013

"Our Daughter got married in September 2013 and the reception and evening celebrations were held at the Montgomery suite. We would like to say a big thank you to all the staff who helped to make the day the most perfect day possible"

Happy Couple, September 2013