

Charlton House

Wedding Testimonials

After their wedding, our happily married couples are often so kind as to share their feedback regarding their experience with us. Here are just a few examples:

We had our wedding at Charlton House this weekend gone. It was AMAZING. The staff from the moment we booked were beyond kind, fabulous and just so helpful. On the weekend we had exclusive use of the property, It was magical. Megan the wedding co-ordinator was fantastic from the moment we decided to book. All our hundreds of questions, emails and telephone calls were always answered with kindness and calmness. ALL of our guests loved the hotel, the food and thought ALL the staff were amazing, from reception staff, house keeping, restaurant staff and of course Julian - everyone was AMAZING. It was beyond amazing and the staff made it that way from the start. We will never forget our day.

The guests loved the spa and rooms, I am sure you will be getting a lot of business from them soon. Before we decided on Charlton House we had visited and stayed over 4 times, it was always a special place and the high level of customer service was always consistent and we knew this was the place for us to begin our future together. Thank you does not seem enough. But THANK YOU from the bottom of our hearts.

Andrew & James Memory-Ferron - December 2017

We held our wedding reception here on 17th June 2017 and were blown away with the impeccable service provided. Megan was so helpful throughout the planning stages and on the day Julian was so helpful in organising everyone and hosting the event. The serving staff were faultless and the wedding breakfast was amazing, everyone was raving about the quality of the food! The venue is absolutely beautiful and we have so many amazing photos from the grounds and hotel which we are so happy with. The rooms were lovely, clean and comfortable. We would absolutely recommend this venue and hotel!

Holly & Miles Fortune - June 2017

Charlton House was the venue for our wedding at the end of December. I cannot sum up their exceptional service and hospitality in one word - we really were made to feel incredibly special and every need was catered for and more. My wife stayed down the night before our wedding with some of her family, and I joined her with a large number of our family on the night of the wedding. Not one of our party had a negative word to say about the rooms - they are incredibly clean, well-stocked and the 24hr room service is a lovely addition. They are also full of character, which is a lovely change from the emotionless, sterile rooms that are often found in hotels. The superior deluxe rooms backing onto the spa are particularly nice, and the

bridal suite is incredible. A dip in the roll-top bath at the end of a hectic day was the icing on the cake. The food during our day was exceptional - we enjoyed various lunches, a superb 3-course wedding breakfast and delicious canapés and evening snacks. Breakfast the next day was also particularly delicious, with a cold buffet with a huge choice as well as a lot of hot options from the menu. Again, not one of our party had anything but praise for the food. All of the staff could not do enough for you - as previously mentioned, our guests and us were made to feel incredibly special. This was spearheaded by Julian, who was the most attentive and altruistic maitre-d we could have asked for. After our lovely breakfast we spent our time in the spa, which is clean, relaxing and very luxurious. Overall, the staff, food, and rooms were incredible, and we were made to feel welcome and very much at home. We would like to thank everyone at Charlton House for making our special day so amazing, and we will definitely be returning for our anniversary!

Oliver Higgs - December 2016

We had our wedding at Charlton House, I wouldn't normally write a review but having been to other weddings since ours I genuinely feel it was fantastically organised and ran. From the moment we first enquired to the time the day ended it was perfect and a day we will never forget.

We will always remember the day and what Charlton House did to make the day so special. All the staff could not have done more to make us feel at ease and as relaxed as possible on the day.

Special thanks to Megan who organised everything in the run up until the day and Julian who acted as the master of ceremony - both were absolutely great!

Adam & Emma Conisbee - October 2016

Our whole experience of organising our 'exclusive use' wedding day at Charlton House has been absolutely A1. Our wedding coordinator Megan, was efficient, friendly, organised and knowledgeable making the process of coordinating such a momentous event relatively stress free and easy hence our wedding day was absolutely perfect. All of the staff were superb with a special mention to Julian for his expertise in all areas! Would highly recommend anyone to celebrate and have their wedding day here.

Tim Ambrose - September 2016

Our day went perfectly in every detail. Our wedding organiser Megan was amazing, nothing was too much trouble and she was always cheerful. On the day, our excellent master of ceremonies Julian had control of everything. The food was delicious, there was not one plate that wasn't empty. We had personal service from the chef James. All the staff have been friendly, helpful and polite on each time we have visited and the surroundings were beautiful. We stayed in the bridal suite and had the most comfortable bed ever with stacks of pillows. If we were getting married again, we would still choose Charlton House.

Emma Ceely - September 2016

Brilliant setting for a wedding. Went like clockwork from start to finish thanks to great planning by their wedding team and the waiting and catering staff. The food deserves special praise. Considering over 100 people were catered for, the standard was unbelievable. If I'd had the same meal in a restaurant when they were cooking it to order for, say, 2 people I would have been mightily impressed but to maintain that high standard for over 100 people is more than impressive. The ambience is delightful and the rooms beautifully decorated and presented. We couldn't have chosen a better venue. Congratulations and thanks to the staff - nothing was too much trouble and they worked their socks off.

David Oram - August 2016

We celebrated our wedding here in July and couldn't have picked a more perfect venue. Firstly the venue itself is stunning, the rooms are unique and luxurious, the gardens were beautiful, perfect for photo opportunities, the marquee and Orangery worked great as the main spaces we used and the food was exceptional (best wedding food as mentioned by many of our guests!). Finally the staff at the Charlton deserve a special mention, Julien, who ensured everything went to plan on the day in a calm manner, Megan who helped with all the planning behind the scenes and the ladies in the spa/at reception. The day would not have been the same without them. I would strongly recommend anyone to have their wedding here, it is a 5 star venue but without the pretentious side and a bit of Somerset charm. Would especially recommend the exclusive hire so you can make the venue feel like home for the weekend. Thank you from the new Mr & Mrs Renouf.

Laura & Andy Renouf - July 2016

"Thank you so much for everything you did for me and Jon. We could not have asked for more from our first meeting to now. You were fantastic & we have recommended Charlton house to so many people. We can not talk high enough about it nor can our guests. Thank you for making our wedding so special."

Maxine and Jon, 20th December 2015

"Thank you so much for reaching out to us! We really had a wonderful day, am expecting to receive the pro photos tomorrow, If I come across any that display the wedding fever advertising Charlton, I will forward them over to you for any promo work you may wish to use!

Any photos you do already have by all means please do not hesitate to use them! Julian on the day was truly fantastic, could not recommend him enough- wonderful at his job! Thanks again for all the love, help and

support to make our wedding the special day it was! I know a lot of people were impressed with the hotel/venue and are now looking to come stay again!"

Jade & Peter, 6th August 2015

"I wanted to write to say how much I and everyone involved in Andrew and Amelia's blessing appreciate the way in which you and all the staff at Charlton House turned what could have been a logistical nightmare into a relaxed and extremely enjoyable couple of days. Every member of staff did all they could to make us feel special.

In particular, I would be grateful if you would pass on my very sincere thanks to Julian and to chef. Julian's calm, helpful and seemingly effortless management of the event was masterly. The food for the dinner was exquisite - a fact borne out by the comments I had from the four chef's in the party!

The wine was beautifully served and that contributed to the enjoyment (we had three sommeliers in the group too!)"

Gerry, Andrew's Father (Ameila & Andrew), 31st July 2015

"Thank you so much for all your help with our wedding! The day was absolutely perfect - thank you for making it so relaxed and beautiful. Special thanks to Julian also for keeping everything running smoothly and under control."

Della & Aaron, 24th July 2015

"We are now back from our honeymoon and slowly coming back down to earth from our amazing wedding! We wanted to take this opportunity to thank you and all the staff at Charlton House for all your hard work, friendly approach and professionalism which helped make our day so perfect.

Please can you extend special thanks to Chef for accommodating our guests with their special dietary needs and for all the amazing food throughout the day. Julian was an exceptional Master of Ceremonies and everyone commented on how well he performed this role!

Thanks also to Alex on reception who was her usual calm, smiling, helpful self.

As always, the hotel and grounds looked absolutely gorgeous and all our guests were so impressed with the hotel, staff, quality of the accommodation, spa and food."

Sarah & Peter, 20th June 2015

"Rhys and I want to start by thanking everyone at Charlton house for a fantastic day, we really did have a wonderful and stress free day. You were organised, efficient and experienced - which is exactly what we needed and we really appreciated your flexibility.

On the actual day all members of staff who were working were efficient, friendly and professional, we could not have asked for more. We went to a wedding last weekend in the Peak District and unfortunately you

could tell the staff were stressed - which has just highlighted to us even more how fantastic and prepared your staff and Charlton House were.

I'm pleased to say we have had glowing reviews from many guests with half a dozen or so declaring it was the best wedding they've ever been to (maybe people always say this to the Bride?) and even more saying it was the best food they have had at a wedding. So please pass out thanks onto the Chef - I have even found out one of the non-fish eaters refused to have his vegetarian meal as the fish looked so good and ate it all with great enjoyment!

Our final thanks is to Julian - who did a magnificent job just as you said he would, he gave us a fantastic entrance to the Wedding Breakfast so please pass on our thanks.

The accommodation and spa were perfect as always and I have no doubt that Rhys and I will be back for future anniversaries.

I hope the Wedding Season has treated you well - you are certainly doing a great job and we would recommend Charlton house for a wedding without any hesitation. Thank you again for all your help."

Anna & Rhys, 13th June 2015

"We had the most perfect day! To us, it was flawless... the staff were all brilliant and worked so hard, the venue was stunning, the food amazing, everyone has commented on how good the food was! And all your help with the planning and final detail was fantastic. To us, we were the only wedding you've been helping with! Which I'm sure isn't the case, but you certainly made us feel unique in giving your complete attention and focus every time we met/ spoke. So please accept this email as our greatest thanks.

We still can't believe the wedding is all over now! But Craig and I will visit Charlton House again I'm sure, lots of very special memories."

Nicola & Craig, 29th May 2015

"Just a quick note to thank you for all of your care, thoughtfulness and generosity which made our wedding absolutely perfect!

From the first moment we saw Charlton House we knew we wanted to get married there but never did we imagine the day would be as magical as it was.

Aside from the perfect setting it was the welcome which moved us most - nothing was too much trouble and the staff never stopped smiling!"

Sara & Paul, 3rd May 2015

"A huge thank you to all of you at Charlton House who contributed towards my daughter, Sara's wedding. We had a truly wonderful weekend, the wedding was perfect and we all have so many happy memories.

On the day, Julian and his supporting staff were incredible. Nothing was too much trouble and they made sure it all went without a hitch."

Sara's Mother, 3rd May 2015

"Thank you so much for hosting our wedding, it was everything we could have hoped for and more. The venue was perfect and all the guests loved it. It really was a magical day that we will cherish forever. Charlton

house will always have a special place in our hearts and we hope to visit really soon. We are already planning to return for our anniversary!"

Katie & Andrew, 26th April 2015

"What can we say? Perfect venue, fabulous food, friendly staff especially Emily, all our wishes catered for. From the Thursday when the wedding party checked in we were all made to feel VIPS. All our guests have contacted us to share their appreciation of the day by saying " It was the best wedding we have ever been to!"

Thank you so much for your fabulous organisation skills , calm and patience. As Mother of the Bride it was a great relief for me to know that you would look after everything. All we needed to do was to relax and enjoy."

Lynn & Alan (parents) of Emily & Ben, 17th April 2015

"Just wanted to say a massive thank you for making our day so perfect, we had an amazing time. I forgot to mention to reception on check out that as I had a massage booked for 1pm and I went to the spa after checkout, I took a towel and a robe from the room with me, that I put in the laundry in the ladies changing rooms by the gym after I'd finished. I just wanted to check that I wasn't going to get charged for it out of the swipe I'd given on my debit card at check in, as if thought I'd save on the washing!!

Please thank all of the staff for us and especially Julian as nothing was too much trouble and everyone was so helpful and friendly.

We will defiantly will be back soon, you have an amazing venue and excellent staff."

Claire & Roger, 30th January 2015

"We just wanted to send a little note to say a heartfelt thank you for the effort you put in to our beautiful wedding day. We absolutely loved everything you did and had an incredible, unforgettable time. It was everything we could have dreamed of and more!

The venue looked even more incredible and all the guests commented on not only the beautiful venue, but the amazing staff. It felt like nothing was too much trouble and everyone was happy to do anything to help.

We cannot express how truly grateful we are for everything you have done."

Lucy & Craig, 1st August 2014

"We have just had a fantastic Wedding at Charlton House and would thoroughly recommend the venue to other couples looking for the perfect setting.

We took the venue exclusively which worked brilliantly for us on the day. We were blessed with glorious weather which meant our guests could enjoy the excellent picturesque grounds as well as roam throughout the splendid rooms inside. Having the venue to ourselves definitely added to the occasion as it felt like our own private house for the day. We were also able to offer out all of the rooms to our guests which was lovely when seeing them all at breakfast the following morning!"

Happy Couple, 22nd May 2014

"We were extremely pleased with every aspect of the wedding we planned and chose to have at Charlton House. The planning was informal and thorough, and the day went exactly as planned. our main aim was to relax with our guests and enjoy the day and thanks to the whole team at the hotel this we achieved. the venue, rooms and facilities are excellent, the service and the food were matchless. we are most grateful to Sakis and his team for ensuring our wedding day was one to remember for all the right reasons."

Richard, 26th March 2014

"We held our wedding at Charlton House in February, taking over the whole hotel for 2 nights. We were blown away at the time and during the planning process by the professionalism and flexibility of the team. We were able to plan and tailor our celebrations exactly how we wanted, and had a totally individual day with a lovely relaxed atmosphere. The food and service were above our expectations for both days of the celebrations."

Katy, 5th March 2014

"My daughter chose to have her wedding at Charlton House, and we were not disappointed!. The venue, food, accommodation and running of the day was second to none and we have had wonderful feedback from all those who attended, how impressed they were, so really recommend it as a place to hold this special occasion. We will have everlasting memories of a wedding day that was faultless."

Mother of the Bride, 6th December 2013

"Marlon and I would just like to say a massive thank you to all your team, all our guests commented on how professional and friendly all the staff were and very quick to sort anything out for you!"

Hayley & Marlon, 30th November 2013

"THANK YOU for the most wonderful wedding day we could have imagined. Everything was fantastic and Charlton House was the perfect setting. All our guests kept commenting on how beautiful the hotel was and several people said it was the best wedding food they had ever had. The staff were amazing and James and I really had the best day of our lives. Thank you!"

Kate & James, 19th October 2013

"We had the best day we could have imagined and everyone really enjoyed themselves. We are still smiling about our day now so thank you for making our step into married life easy and smooth."

Lisa & Wayne, 10th October 2013

"Thank you for such a wonderful day renewing our wedding vows.

With such a lovely setting, great service & tasty food, we had a very memorable day. Thank you all."

Karen & Andrew, 29th October 2013

"Thank you so much for making our wedding a dream!

Your professionalism and excellent service really helped us to relax and enjoy ourselves. All the best for 2013 and we wish you all even greater success in 2014."

Ariadne & Luke, 22nd September 2013

"Thank you so much for making our wedding day special. We had a lovely day. Everything was lovely, you all provided such great service, you should be proud of yourselves. Everyone has commented on how beautiful the food and venue was."

Bex & Aidan, 14th September 2013